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## LUKE BOWMAN

PARTNER | CHIEF EXECUTIVE OFFICER

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LUKE BOWMAN is Co-Founder & CEO of UNDISPUTED Consulting; a building consulting firm focused on providing an innovative, hands-on, problem-solving approach to complex claim resolution.

Prior to co-founding UNDISPUTED Consulting, Luke endeavored relentlessly, with his hands-on approach, to understand disaster & crisis recovery, general contracting, and the insurance restoration industry, through managing and estimating projects across the US, Hawaii, and Central America, gathering the necessary knowledge base and skill set to negotiate and resolve complex issues while becoming a recognized industry leader, possessing more than 25 years of combined building science, disaster management, and large-loss claims reconciliation experience.

Luke's interest in the building industry took root during his early childhood years growing up in the family construction business, acquiring an early understanding of residential and commercial building concepts. Following the catastrophic impact of Hurricane Mitch in October 1998, Luke traveled to Central America with a recovery team to assist with rebuilding badly damaged communities. This and other similar experiences exposed Luke to devastation of human life, businesses, and communities, along with the financial impact that follows catastrophic weather events. In 2002, Luke took a disaster recovery position with a multi-family property management company near Breckenridge, Colorado overseeing more than 5,000 multi-family units. Luke was responsible for performing property surveys to establish capital repair and improvement scopes of work, prepare detailed estimates, negotiate contracts with property owners, and facilitate repairs. In addition to capital improvement projects, Luke also facilitated emergency disaster recovery losses, surveying damages, preparing detailed repair estimates and undisputed resolution with insurance adjusters and property owners.

Events in 2008 led Luke back to his home state of Ohio, taking a position with a general contractor specializing in recovery of exterior and roofing storm damages. Luke continued to survey damages, estimate, and manage recovery projects while obtaining his Level I Xactimate certification. Luke was eventually relocated to Middle-Tennessee where he remained until 2014 and further pursued to understand the dynamics of insurance restoration and recovery as a contractor.

In 2014 Luke accepted a position with a national building consulting firm and relocated to New Orleans, Louisiana to pursue and oversee new business while recruiting, training, and managing a team of more than 50 consultants. Since 2014 Luke has been engaged across the United States and Hawaii to manage and provide consultation on more than two thousand complex claim matters and disputes including, but not limited to Manufacturing, Multi-Family, Churches, Public Schools, Ports, Public Municipality, University, Prison Systems, Hospitality, Military, Senior Care, Medical/Hospital, Highrise Condominium, etc., insured by a variety of foreign & domestic insurance markets. While always dedicating his focus to expanding his personal knowledge base and effectiveness in loss reconciliation, Luke has also participated in recruiting, mentoring, and managing nearly 350 consultants and adjusters since 2014, providing up-and-coming professionals with the understanding and skills necessary to achieve success.



## PROFESSIONAL EXPERIENCE

- 2021 - Present - Chief Executive Officer at UNDISPUTED Consulting
- 2014 - 2021 - Senior Regional Consultant and Southeast Leadership Panel, YOUNG & Associates
- 2012 - 2014 - Project Manager & Estimator, Don Kennedy Roofing
- 2009 - 2012 - Partner/Project Manager & Estimator at A & B Restoration, Inc.
- 2007 - 2009 - Project Manager & Estimator, Universal Builders of America
- 2004 - 2007 - Partner/Project Manager & Estimator, Peak Choice Maintenance & Mechanical
- 2002 - 2004 - Estimator & Technician, Wilderdest Property Management

## CREDENTIALS

- IICRC Designations - Applied Structural Drying (ASD) - 2016
- Asbestos Awareness Training - 2014
- Lead Awareness Training - 2014
- IICRC Designations - Water Restoration Technician (WRT) - 2014
- Certified Roof Inspector (HCI), HAAG - 2012
- Level I Xactimate Certification - 2008
- State Licensed Mechanical Contractor (Colorado) - 2005
- Certified Pool & Spa Operator (CPO) - 2004
- Training - Construction Project Scheduling, Budgeting & Estimating Timberline, MS & RS Means - 2002

## KEY SKILLS

- Complex Loss Oversight
- Claims Resolution & Reconciliation
- Contract Negotiation
- Dispute Resolution
- Builders Risk
- Estimating
- T & E Invoice Analysis
- Claim File Analysis
- Expert Witness
- Multi-State Appraiser / Umpire
- Court Appointed Umpire

## SPECIALTY SPOTLIGHTS

- Multi-Family / Habitational
- Military Habitational
- Condominiums (Low-rise, Mid-rise, High-rise)
- Churches & Religious Worship Facilities
- Senior Care Facilities
- Public Entity
- Public Municipality
- Public School Systems
- Public Housing
- Manufacturing & Industrial
- Ports & Terminals
- High Net-Worth Residential

## ASSIGNMENT & CLIENT EXPERIENCE

### HURRICANE IDA 2021 – CAT MANAGEMENT, HURRICANE – \$169+ MILLION

- Public School System - Various Lloyd's syndicates
- Port Authority - Various Lloyd's syndicates
- Convention Center - Various Lloyd's syndicates
- Senior Care Facilities - Various Lloyd's syndicates
- Multiple Church Entities - Various Lloyd's syndicates
- Multiple Hotel & Hospitality Facilities - Various Lloyd's syndicates
- Multiple Public Housing & Apartment Facilities - Various Lloyd's syndicates
- Multiple Private Housing & Apartment Facilities - Various Lloyd's syndicates
- Appraisal & Umpire Assignments - Various Domestic and Lloyd's syndicates
  - Private Residential
  - Commercial Strip Center
  - Fuel Centers
  - Churches
  - Farm & Agricultural



#### **HURRICANE LAURA 2020 – CAT MANAGEMENT, HURRICANE/FLOOD – \$385+ MILLION**

- Public Municipality Facilities, Prisons, Community Centers - Various Lloyd's syndicates
- Public School System - Various Lloyd's syndicates
- Multiple Hotel & Hospitality Facilities - Various Lloyd's syndicates
- Multiple Public Housing & Apartment Facilities - Various Lloyd's syndicates
- Multiple Private Housing & Apartment Facilities - Various Lloyd's syndicates
- Multiple High-networth Private Residential - Various Domestic carriers
- Appraisal & Umpire Assignments - Various Domestic and Lloyd's syndicates
  - Private Residential
  - Commercial Strip Centers
  - Churches
  - Farms

#### **HURRICANE DELTA 2020 – CAT MANAGEMENT, HURRICANE/FLOOD – \$95+ MILLION**

- Public Municipality Facilities, Prisons, Community Centers - Various Lloyd's syndicates
- Public School System - Various Lloyd's syndicates
- Multiple Hotel & Hospitality Facilities- Various Lloyd's syndicates